



Customer Survey

1. Please list the Core Tec Products you have purchased.

2. How satisfied are you with Core Tec Product?

3. What improvements would you like to see in Core Tec product?
(specify the product)

4. How satisfied were you with the timeliness of response concerning your purchasing inquiries?

5. How satisfied were you with the timeliness of response concerning your technical support inquiries?

6. How satisfied were you with Core Tec overall Product knowledge?

7. How satisfied were you with Core Tec tech support?

8. Was Core Tec able to resolve your problem?

9. How satisfied are you overall with Core Tec?

10. Is there anything Core Tec did well that you would like to comment on?
